

Notice to Water and Wastewater Ratepayers

Effective June 2013, the City of Dryden initiated consumption based water and sewer billing. Please note that the new bills have customer account numbers which are different than those used under the former flat rate system. Your new account number is 15 digits in length.

Please see the following payment methods to determine what actions are required:

Telephone/online banking: All 15 digits of your new account number will be required. Please update your account number with your financial institution, either online or over the phone.

Pre-authorized payment: The City continues to offer pre-authorized payment plans via Electronic Funds Transfer (EFT). All Waterworks customers were notified by mail in April 2013 that they would need to (re) enroll in the pre-authorized payment program under the new consumption based billing system. If you wish to register for EFT payment, forms are available at City Hall, 30 Van Horne Avenue, or on the City's website at www.dryden.ca.

Payment at bank branch: Your new account number will be required. Please bring your new water bill when you make a payment in person at your local bank branch.

Payment by mail: Your new account number will be required. Please include your water bill stub with your cheque.