



Dryden Public Library Board

POLICY

SECTION: OPERATIONAL		NO: OP-17
TITLE: Accessibility		Date: May 2026
		Next Review Date: May 2030

1.0 Policy Statement

- 1.1 The Dryden Public Library is committed to providing equitable access to library service. We will make sure that each employee, volunteer and patron receives equitable treatment without discrimination. We will provide accommodation as needed. We will follow the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA) and its regulations.
- 1.2 We shall, on an on-going basis, evaluate the accessibility of our programs, services, collections, and facilities.
- 1.3 We will work with outside groups that serve people with disabilities to help achieve our goals.

2.0 Responsibilities

- 2.1 The Library Board ensures that we comply with the intent of the *Accessibility for Ontarians with Disabilities Act (AODA)*.
- 2.2 The Chief Executive Officer (CEO) will make sure that we are compliant with the AODA and the Ontario Human Rights Code.

3.0 Policy Adoption

- 3.1 The Dryden Public Library Board adopts City of Dryden *Accessibility Standards for Customer Service Policy, MU-AC-01*.
- 3.2 The Dryden Public Library Board adopts the City of Dryden's *Integrated Accessibility Standards Policy, MU-AC-02*.

4.0 Training

- 4.1 In addition to the training requirements outlined in the City policies, all staff, volunteers, and board members will receive training on the Ontario Human Rights Code, accessible customer service, any changes to accessibility plans or policies, and any other standards which relate to their work and responsibilities (including policy maintenance).
- 4.2 Possible training topics include:
 - 4.2.1 Information and communications standard

- 4.2.2 Transportation standard
- 4.2.3 Employment standard
- 4.2.4 Design of public spaces standard
- 4.2.5 Integrated accessibility standards regulation and guidelines

5.0 Accessibility Plan

- 5.1 We will maintain a multi-year accessibility plan. It will outline our strategy to prevent and remove barriers.
- 5.2 The accessibility plan will be updated in consultation with persons with disabilities.
- 5.3 The plan is updated at least once every three years.
- 5.4 The plan will be posted on the library’s website. It will be provided in accessible formats on request.

Related Documents:

Dryden Public Library, *OP-02 Collection Development Policy*
 City of Dryden, *Accessibility Standards for Customer Service MU-AC-01*
 City of Dryden, *Integrated Accessibility Standards Policy, MU-AC-02*

History			
Approval Date:	September 2022	Approved by:	M Benson
Amendment Date:	May 2026	Approved by:	2022-2026 DPL Board
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